

customer success employee recognition form

“Monthly team leader award” (due by the 24th of each month)

**Employee nominated:**

**Employee’s Title:**

**Nominated by (Employee’s direct manager):**

**Reason for Nomination (supported by criteria from below):**

“quarterly department leader award” (due by 3/15, 6/15, 9/15, and 12/15)

\*Each VP defines a process to identify candidate(s) from their teams (John / Nick may submit 1 candidate each, Jim / Brian may submit 2 each). If no individual is nominated Global Voices Team determines one winner each quarter to be presented at QBR. All nominees will be invited to attend Executive roundtable.

**Employee nominated:**

**Employee’s title:**

**Nominated by (VP):**

**Reason for Nomination (supported by criteria from below):**

## **Customer success award criteria (must exemplify some or all criteria below)**

Clear impact to the customer…demonstrates 10 Laws of Customer Success. Exemplifies significant contributions into a different role or executing at the next level.

Not just doing “current role” but going above and beyond.

Taking initiative to lead several teams to solve an issue or work towards a common goal.

Demonstrates SPS leadership model in one or more quadrants (**People Developer, Implementor,**

**Environment Manager, Strategist)**

*Note that there may not be individuals that meet these criteria from each team on a quarterly basis*